

Procedure

Reference checks

Document: Procedure - Rev. 2 Effective June 2023 10.13

10.00 Safeguarding Policy

10.13 Referee Checking

Sample questions for referees when reference checking applicants for positions relating to children and adults at risk

(some of these questions may not be relevant for some positions)

- How long have you know and in what capacity?
- Are you aware that has applied for this role as......?
- Explain the nature of the role and provide information about New Norcia and the role the applicant has applied for within the structure of the workplace
- Could you please comment on..... skills and qualities you believe would make her/him suitable to care for or take responsibility for children or adults at risk?
- In your opinion what qualities does that would make him/her a good fit for this role?
- Having in mind the role the applicant has applied for what would you see as the persons:
 - StrengthsWeaknesses
- Can you comment on:
 - Reliability
 - Boundary setting and maintenance with children and adults at risk
 - Accountability
 - Attitude towards children and adults at risk
 - Relationships with colleagues
 - Trustworthiness
- Have you ever had concerns withperformance especially in any work involving children or adults at risk?
- If so can you explain what they were and if they were discussed with the person and if there was any improvement or change noted
- As far as you are aware has..... ever been charged with or convicted of a criminal offence?
- As far as you are aware has.....experienced any issues including health related which may affect his/her ability to work in this role especially in relation to his/her interaction with children and adults at risk and if so, can you provide any further information?
- How strongly would you recommend for working in a role related to children or adults at risk?
- To the best of your knowledge is there any reasonwould be considered unsuitable to work with children or adults at risk?
- If you had the opportunity would you re-hire
- How did you find...... to work with?



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- Is there anything else you can tell me about that would be worthy of my consideration in regard to....for this role?
- Refer to 10.14 Risk Management Plan 2023 Appendix B: Sample Referee Questions and Checklist for additional reference questions for referees.

Red flags to note (may include)

- Reluctant referee
- Referee does not know the applicant well
- Information the referee is not willing to provide
- Information that differs to the applicants account
- Evasive responses
- Referees would not re-hire the applicant
- Referee is uncontactable
- Referee not aware they would be contacted for a reference
- Inability to provide referees of both gender